

Making Participation Work



East London: Specialist Children and Young People's Service (SCYPS)

2023

Participation, Information and Advice Contract is funded by



Executive Summary

The support provided to East London NHS Foundation Trust was delivered through the Department for Education funded Participation, Information and Advice Contract which KIDS delivers alongside consortium partners CDC, the NNPCF, and Contact.

A representative from KIDS¹ worked with East London's people participation worker to develop and deliver a support package that met the acknowledged needs of the area (as identified below in the support overview).

East London NHS Foundation Trust Support overview:

1. Face to face session with children who access the services to gather feedback.
2. Guidance and support to continue to engage with children and young people

Information about the support and content is in the subsequent sections of this report

Recommendations

Throughout this report we have made recommendations based on the development and outcomes of the session, combined with over 6 years' experience working on participation with local authorities across England.

Recommendation 1: Sign up mechanism to be developed with appropriate information collated before attendance at sessions

Recommendation 2: When delivering sessions with CYP with SEND consider the space available, activities and if there is opportunity to have quiet time if needed.

Recommendation 3: Make use of the resources provided to continue to engage children and young people in evaluative and developmental work.

Recommendation 4: All practitioners complete an All About Me to be shared with children, young people and parents before they visit.

Recommendation 5: Use information collected as practical guidance for renovating the spaces.

KIDS would like to maintain contact with the local area, being kept informed of progress against the above recommendations.

¹ Aisia Howard (Participation Manager) takepart@kids.org.uk