

Christmas Carol Concert Planning. 🎄 🎵

- **Carol Choices** – Survey went out with choices (16)

Final preferences to Rebecca from Events Team:

1. Merry Christmas everyone (snow is falling).
2. All I want for Christmas is you.
3. Little Donkey
3. Once in Royal David city
4. Feliz Navidad
5. Calypso Carol

- **Readings & Messages:**

Final offerings:

- Jacob to submit his by 17th November. Can be included?
- Paul Brand (focus on happy Christmas message)
- Both Abi and Yash wish to attend and speak. “I believe in angles” poem by Edith (Edita) De Borbon Parma Reynoso and a short blurb about the difference the right support at the right time can make.
- I’m happy/would love to read the Grinch expert if you need a short filler.

Trustee Support Work

Trustees are looking at the next strategy, using the information you shared a few months ago, which identified the ‘sort of’ organisation Kids needs to be in the future. They are diving deeper into how Kids can get there, being adaptable and able to meet disabled children, young people and family’s needs in the future.

We looked at AI (artificial intelligence) and developing tech. Thinking about its use in different areas of our lives, how we feel about it, how others feel about it, and how Kids might make use of this as we move forwards.

🌟 Exploring AI & Tech with Young People

“Tech in My Life”

Young people recognised using it widely including; smart watches, voice/ speaker assistants such as Alexa, some academic AI use, particular use in medicine to analyse lung scans

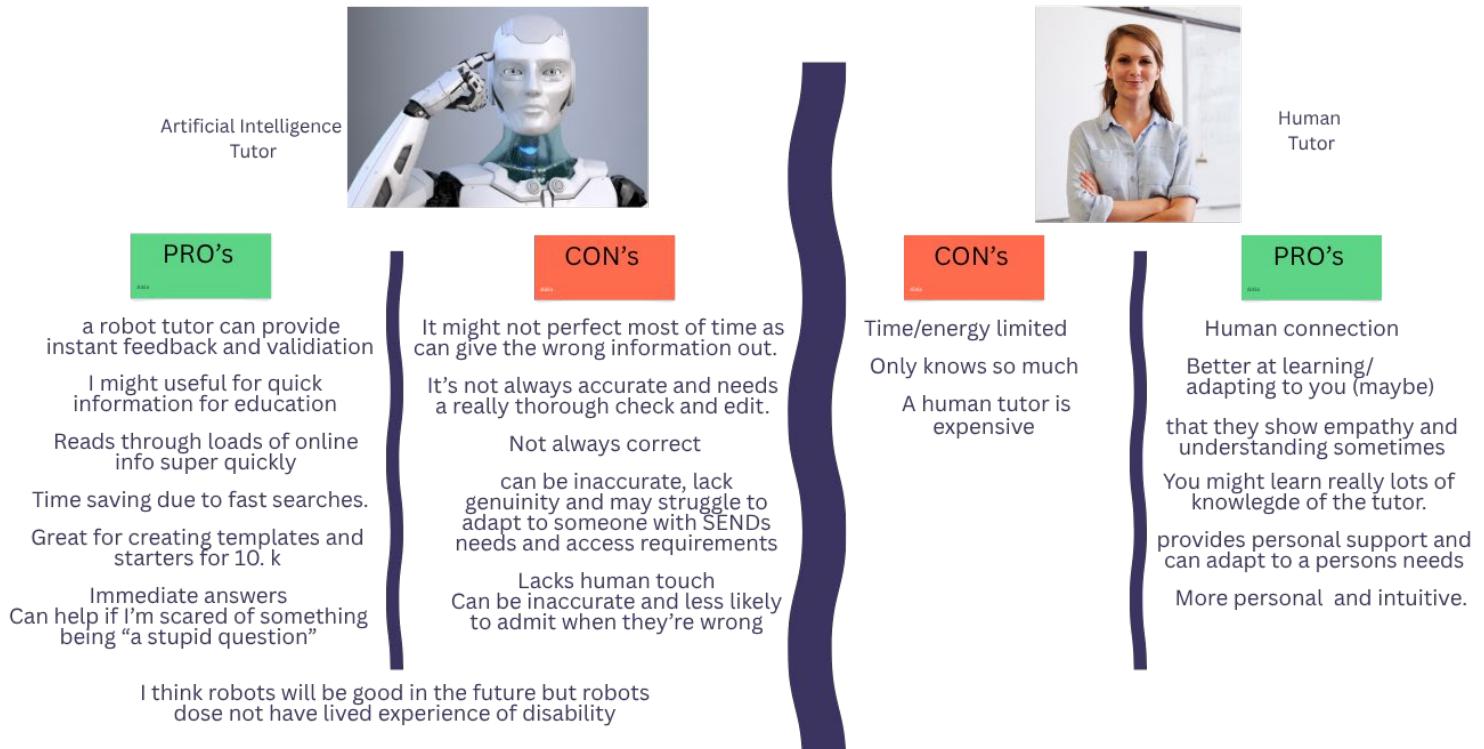
“Does it frustrate you?”

Young people shared some frustrations including:

- when AI gets answers wrong,

- it using the wrong names due to mishearing
- Being reliant on using the right prompts – it's only as good as the information it has and the prompts it's given.

AI in Education - Would you like a robot tutor or a human one?



AI in Advice & Information Services

Scenarios were shared and the group were asked to pick either a human or AI path. Outcomes were then shared.

The general agreement was that while AI has its place, there is emotion in many of these situations that it can't account for. In some cases, people wanted to be able to have a mixed approach e.g. asking AI for initial ideas then following up with a person to look more deeply and relate advice specifically to themselves and their skills, strengths and weaknesses.

AI in Care & Support Services

Survey!: This will be being left open and shared with The Collective at some point in the future.

Understanding AI

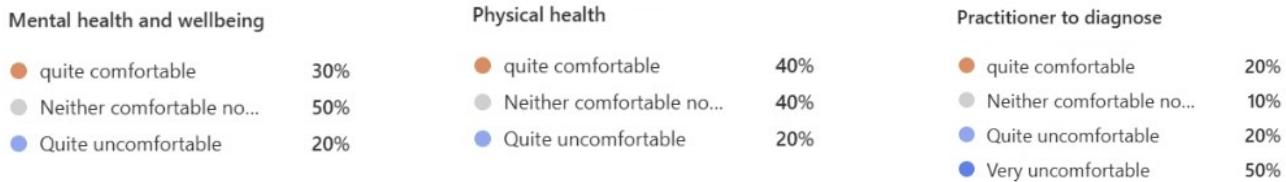
1. How familiar are you with Artificial Intelligence (AI)?

- Very familiar 50%
- Somewhat familiar 40%
- Heard of it, but don't know much 10%
- Not familiar at all

AI in Health and Care Services

2. How comfortable would you feel if AI was used to support your health or wellbeing?

Likert scale:  Very comfortable  quite comfortable  Neither comfortable nor uncomfortable  Quite uncomfortable  Very uncomfortable



3. In which areas do you think AI could be helpful? (Select all that apply)

- Mental health support 40%
- Physical health 40%
- Reminders for medication or appointments 80%
- Helping professionals make decisions 40%
- I don't think AI should be used in health or care 10%
- Other – building information / recommendations (but not emotions), it can be not helpful for some of these too – symptom checker could tell you bad news that is not true and scares you.

AI in Community and Support Services

4. Do you think AI could help improve community support services (e.g., youth clubs, SEND support, housing)?

- Yes 56%
- No 22%
- Not sure 22%

5. How important is it that humans are involved when AI is used in care or support services?

(*Likert scale*: ● Extremely important ● Quite important ● neither important or un-important ● Quite un-important ● Extremely un-important)

Physical Health care

● Extremely important	70%
● Quite important	10%
● neither important or un...	20%

Mental Health care

● Extremely important	80%
● neither important or un...	10%
● Quite un-important	10%

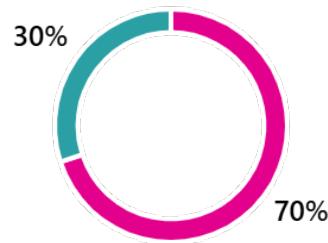
Community support

● Extremely important	50%
● Quite important	30%
● neither important or un...	10%
● Quite un-important	10%

Trust and Ethics

6. Do you trust AI to make decisions about your care or support?

● Yes	0
● Yes, but with human oversight	7
● No	3
● Not sure	0



The Human Element

- **Discussions:**

What makes human support special?

- Adaptable.
- *Can read a situation.*
- It is individual and specific to each person. It doesn't feel fake.
- *Being approachable.*
- Being friendly.
- *That they show empathy and understanding sometimes*

Can AI ever really understand feelings like a person does?

- No.
- AI will never replace human emotion.
- *AI is only as good as the data it has access to and the prompts it is given.*
- No, how can someone with no real life experience understand what life is like. It feels very fake.
- *AI can not understand feelings like an individual does, it doesn't understand the nuanced perspective, sarcasm, or irony. I don't think artificial intelligence can yet account for the wide variety*

Do you think this will change in the future? 5 / 10 / 20 years?

- Yes Ai and robots are going to get more popular with people.
- Don't think so.
- No. To be able to show empathy and sympathy you at least need to know what it is like to be alive.
- *Yes. AI will continue to grow and develop based on its knowledge of language and human behaviour, becoming more and more sophisticated. I don't think it will ever quite catch up to humans, or maybe that's the cynical side of me, but it could definitely get close.*

Activity: Who does what (AI vs Human) - Education / Information & advice / Care & support?

Education – Maybe some AI use but must be overseen to ensure that information is correct. I think AI knows more about education than human

Information and advice – This could be a good area to use AI as it can quickly filter a lot of information to be shared.

Care and support – it'd be difficult for an AI to do this as it's very personal

I think AI will continue to become a bigger part of education as it develops and becomes more accurate however, I don't think it should become more significant in support and caring for others. It can produce ideas but sometimes are just better with human connection

I think humans should always be at the forefront of care and education, so that they always have the human interaction if they choose to. Information and advice can first come from AI, if needed, to speed up processes and minimise the need for humans (which would lead to a longer wait time and being more costly for businesses). However, humans should be at the heart of education and care, where huge parts of their roles are to do with helping people achieve their full potential in a limiting society.

Reflection - What's one thing you think AI or Tech could really help Kids or young people with SEND with in the future?

To help people with SEND better understand themselves because AI would know more than humans. AI probably know more about disability and understand your disability than human.

Maybe providing practical tips on strategies and what support is available and condensing information into more manageable chunks or easy read.

General agreement that it could support with navigator/coordinator role and sign-posting

I think AI could really help young people with SEND as an accessibility feature. As AI becomes more and more accessible and sophisticated, it can help with interpreting tone/drafting emails/helping summarise long and complicated mounds of text. AI is also already helping people with SEND in terms of spelling, punctuation and grammar, correcting mistakes and suggesting revisions that will improve clarity and communication. AI will also be helpful for KIDS in terms of drafting session plans/ideas, summarising meeting notes, etc- all the mundane tasks that will hopefully mean the human staff can work on the more fun and complex tasks that AI is not yet equipped for.

Anything else?

The group looked at a version of the open letter to Government from CBF (Katie Ghose is one of the people who it is signed by) that Tabs has been working on. YP have made some comments / amendments and this is now available in the public domain, being shared by many key partners and stakeholders. Please see Kids social media for the letters and to sign.