Are you disabled or do you have special educational needs (SEND) ?

Special educational needs are when you need extra support to learn things.

Are you not happy with the extra help you get for your SEND? For example: you don’t agree with what is happening at your school or college.

The law says that you can get support if you have a disagreement with your school, college, local authority or health provider.

Mediation helps people to sort out things they do not agree about.

Most people who are 16 years old and have finished Year 11 can make their own decisions about what support they want.

If you would like a parent, carer, friend or advocate to help then that is ok. Its up to you.

www.Kids.org.uk registered charity 275936
How KIDS Mediation works:

Our service does not take sides and does not tell you what to decide.

Our service is confidential. We only tell other people what you have said to us if you say it is OK. But we have to tell somebody if we think you may be in danger.

A person (the Mediator) asks you what you are not happy about and what you want to change.

The Mediator also speaks to the people who you do not agree with.

This is so the Mediator understands the problem from all sides.

The Mediator sets up a meeting where everybody can talk about the help you need. You will be at that meeting. and can have your say.

The Mediator makes sure that everyone stays calm and listens to what everyone says.

The Mediator helps everybody to work out a solution. This is called the Agreement.

The Agreement is written by the Mediator and everybody signs their name.

Any questions? Contact us and we can tell you more

on 03330 062 835

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